

26 July 2023

Dear License Holder,

Headstones Safety Programme – Mandeian Lawn

I hope this letter finds you and your family well.

On behalf of Rookwood General Cemetery, I would like to inform you of upcoming works to ensure the safety of monuments in a small section of Mandeian Lawn.

The need for the works arises from a safety audit of monuments and their supporting concrete beams within our grounds which identified some areas where previous works do not meet current Australian safety requirements. The works planned in this area are intended to resolve any hazards identified and thus ensure the safety of families and stakeholders.

Accordingly, the Rookwood team will be completing a project to bring at risk monuments up to standard. These works are projected to commence in August and take approximately three months to complete.

During this time, we anticipate access may be restricted within proximity to your loved one's plot. We would be grateful for your support as we navigate through this work on a section-by-section basis.

We apologise for any inconvenience this may cause for you and your family. Please be assured that we will undertake this project in a timely and respectful manner to ensure disruptions around your loved one's resting place is minimal.

We thank you for your support in helping us to maintain our grounds safely and effectively. If you have any questions, please do not hesitate to contact our Client Services team on 02 8575 8100.

Sincerely,

David Ham

Executive Director, Built Environment